

Initial information pursuant to Section 15 of the Insurance Distribution Ordinance (VersVermV) – Insurance consultants (Section 34d (2) of the Trade Regulation Act (GewO))

Provider

Surenest UG

XYZ Street, 10000 Berlin, Germany

Telephone: 0123456789 | Email: help@surenest.de | Website: www.surenest.de

Legal status/registration

I/we are insurance advisors licensed in accordance with Section 34d (2) of the German Trade Regulation Act (GewO).

Licensing authority: XYZ Chamber of Industry and Commerce, XYZ City, XYZ Address.

Entry in the register of intermediaries: Registration number D-XXXX-XXXX-XX.

Register access / Joint registry office: DIHK, Breite Straße 29, 10178 Berlin, Tel. 0180 600 58 50, www.vermittlerregister.info.

Do we offer advice?

Yes. We determine your wishes/needs, make a personal recommendation, justify it and document the advice; you receive the documentation on a permanent data carrier. (VVG/VersVermV).

Remuneration/allowances

We work exclusively on the basis of fees paid by the customer. We do not accept benefits/commissions from insurance companies; if, in exceptional cases, we do receive a benefit, we will pass it on to you immediately. (VersVermV § 15: Type and source of remuneration).

Shareholdings

There are no direct or indirect shareholdings exceeding 10% of the voting rights or capital of an insurance company; likewise, no insurer holds a shareholding exceeding 10% in our company. (Mandatory disclosure pursuant to Section 15 of the Insurance Supervision Ordinance (VersVermV)).

Complaints / Dispute resolution

Please contact us first at: help@surenest.de / 0123456789

Out-of-court arbitration: Versicherungsombudsmann e. V., Leipziger Straße 121, 10117 Berlin, Postfach 08 06 32, 10006 Berlin, Tel. +49 30 206058-0, beschwerde@versicherungsombudsmann.de, www.versicherungsombudsmann.de.

You can also submit a complaint to BaFin: Consumer complaint portal under 'Complain to BaFin'.